

Payment

Locations

3131 Biddle Avenue
Our office is open
from 8 a.m. to 5 p.m.
Monday through
Friday.

We have a payment
mailbox in the front of
City Hall.

Automatic Bill

Payment Program

Information

Call 734-324-7190 or log
on to our web site
www.wyan.org
or e-mail us at
talk2wms@wyandotte.org

Additional

Payment Locations

Downriver School Em-
ployees Credit Union
14170 Pennsylvania
Southgate
Wyandotte Community
Federal Credit Union
4500 Biddle Ave
Wyandotte

After Hours Service

734-324-7198

Holiday Office

Closings

Labor Day September 7
Thanksgiving November 26
November 27

Wyandotte Municipal Service Commission

Gerald P. Cole
Fredrick C. Delisle
James S. Figurski
Thomas M. Kaul
Leslie G. Lupo

Municipal Service
Commission meetings
are held on alternative
Tuesdays at 5 p.m. at
3005 Biddle Ave. Call
734-324-7190 to
confirm dates & times.

More High Definition (HD) & Basic Digital (SD) Channels ADDED!

WMS has added more High Definition (HD) digital and Standard digital (SD) channels to our line-up. WMS now has 40 High Definition channels & 92 Basic Digital channels available. Some of the HD additions include USA HD, Sci-Fi HD, Disney HD, ABC Family HD, FX HD, Outdoor Channel HD, Travel Channel HD, Food Network HD, Home & Garden HD (HGTV), Speed HD, Golf HD, E! Entertainment HD, Fox News HD, ION HD, PBS HD and more. WMS also added channels to our Basic Digital line-up that include FUEL-TV, Chiller, FSN+ (Fox Sports Plus) as well as 10 additional channels from ABC, NBC, PBS, WADL & ION. WMS is pleased to be able to add these services to your channel line-up and is looking to expand our offering even further over the next year. Please note that we are still working diligently with CBS to negotiate a reasonable & fair agreement for carriage of CBS HD.

Do You Have the Newest Technology? Try Wyandotte Digital Phone!



WMS has recently upgraded our phone switch and software to enhance the feature sets and reliability of our Digital Phone service. All calls to USA (now including Hawaii & Alaska) & Canada are part of one low monthly rate. All features and functions are user set and controlled by you, through your own subscriber web portal or phone hand set. Easy to access Voicemail, Caller ID, Call Forwarding, Call Blocking, Voicemail to E-mail, Web Based Voice Retrieval, 3 Way Calling, Repeat Dialing, Call Return, Call Transfer, Anonymous Call Rejection, Do Not Disturb & much more. Do you call overseas? Low International rates that are typically just pennies a minute! Call a WMS Customer Service

Representative at 734-324-7190 during normal business hours to subscribe.

HBO, Cinemax, Showtime, The Movie Channel, Starz & Encore! Are you missing out? Do you pay for HBO, Cinemax, Showtime, The Movie Channel, Starz or Encore and only get one channel of each? Take advantage of our Digital Multiplex where you get 12 HBO's instead of just one, 11 Cinemax instead of just one, 17 Showtime/Move Channel instead of just one or 26 Starz/Encore instead of just one – that's right – 26 Starz/Encore Channels. To get all of this just upgrade to digital for as little as \$8.00 a month to receive these additional premium movie channel services. Also included in the digital upgrade you will receive the I-Guide (Interactive TV Guide) which allows immediate easy access to see what's on TV, 45 Digital Music Channels, Favorite Channel setting, Parental Lock, Program Search and much more. Make a decision. Try it for one month and if you don't care for it, simply call and disconnect. We're confident that once you've tried digital, you'll never be without it! Call a WMS Customer Service Representative at 734-324-7190 during normal business hours to upgrade.

Check us out on the web!

www.wyan.org for commission agendas, minutes, rates & much more!

Water Rate Adjustment Scheduled for October 1, 2009



In August 2009 the Wyandotte Municipal Service Commission adopted a water rate adjustment. For an average residential water customer the monthly charge will increase \$0.60 from \$17.82 to \$8.42. This increase reflects an increase of \$.10/Kgal, from \$1.07 to \$1.17. This increase is due to new regulatory requirements and commodity price increases. Even with these increases, Wyandotte's consumers still enjoy some of the area's lowest water rates. Please feel free to contact a representative at (734) 324-7190 8am to 5pm Monday through Friday with any questions.

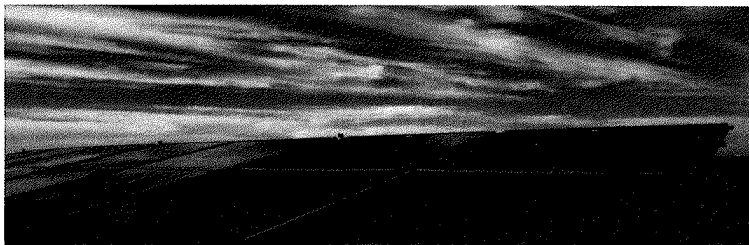
Energy Saving Programs

Wyandotte Municipal Services launches the first of its new energy-saving programs, designed to help our customers lower their energy use and save money. Recent state law requires that all Michigan utilities undertake "energy optimization" plans to assist customers in reducing their energy costs. In order to fund these programs the law requires WMS to assess a monthly surcharge. The charge for an average customer will be \$0.89 per month.

Recycle your old refrigerator or freezer – If you are a Wyandotte Municipal customer with an older working refrigerator or freezer (in your garage or basement, for example), you can take advantage of this program. We'll come pick it up for FREE. You'll get a \$30 check, and we'll recycle it in an environmentally proper way.

Commercial and Industrial Incentive Programs –Wyandotte Municipal Services offer cash incentive to businesses to help cover the cost of a variety of energy-efficient upgrades (lighting and variable speed drives for example).

This is just the beginning. Over the next four years more programs will be added. For more information about the WMS 2009-2012 Energy Optimization Plan, visit the website www.wyan.org.



Check Out Solar Output Live!

<http://www.cresitenergy.com/wilson/>

Check the above link for up to date energy output stats at Wilson Middle School.

Cold Weather Energy Saving Tips

Use sunlight wisely. Leave shades and blinds open during sunny, cold days, but close them at night to reduce the amount of heat lost through windows.

Caulk and weather-strip. Don't just seal doors and windows. Look for other air leaks that you can seal, such as around plumbing penetrations, air ducts of ceiling-mounted lighting fixtures.

Replace or clean your furnace filters monthly. This could save up to 5% on your heating bill.

Insulate your hot water heater and hot water pipes. Follow the manufacture's instructions or get professional help.

Remember: the "greenest" kind of energy is the energy you never use.

