

Payment Locations

3131 Biddle Avenue
Our office is open from 8 a.m. to 5 p.m. Monday through Friday.

We have a payment mailbox in the front of City Hall.

Automatic Bill Payment Program Information

Call 734-324-7190 or log on to our web site www.wyan.org or e-mail us at talk2wms@wyan.org

Additional Payment Locations

Education First Credit Union
14170 Pennsylvania Southgate
Downriver Community Federal Credit Union
4500 Biddle Ave
Wyandotte

After Hours Service

734-324-7198
Internet and Digital Phone Tech Support
24/7 888-855-9997

Holiday Office Closings

April 2
May 31

Wyandotte Municipal Service Commission

Gerald P. Cole
Fredrick C. Delisle
James S. Figurski
Thomas M. Kaul
Leslie G. Lupo

Municipal Service Commission meetings are held on alternative Tuesdays at 5 p.m. at 3005 Biddle Ave. Call 734-324-7190 to

We Pick up Your Old Fridge and You Pick up 30 Bucks

Chances are that old, second working refrigerator or freezer that is in your garage or basement is running up your electric bill. That's because they can use three times as much energy as newer models, which can add up to \$150 a year to your electric bill. But now as part of the Energy Optimization program, there is an easy solution. Call 1-877-270-3519 or visit jaco-inc.net for a free pickup - and you will receive a \$30 rebate. Wyandotte Municipal has partnered with JACO Environmental, who will pick up and recycle the appliance. The refrigerators and stand alone freezers must be in working condition and must be between 10 and 30 cubic feet.

Fire Extinguisher Safety

Set up your fire extinguishers so they are unobstructed for quick and easy access. Have your extinguishers inspected annually and check the date on your cylinder to determine if it is functional (any cylinders dated before October 1984 is considered obsolete and should be replaced).*

Fight versus Flight

Always remember that fire extinguishers are designed for small fires in the incipient stage only or to help you get out if your exit is blocked. A fire in the incipient stage is small, slow to grow and has minimal smoke and heat. If a fire is too large, if there is too much smoke or you are too frightened, do not use the fire extinguisher... Evacuate! Don't fight a fire if your instincts say evacuate.

The Right One for the Job

Using the wrong fire extinguisher can result in more damage than the fire itself. Fires are classified by the burning fuel and all extinguishers have nameplates identifying their usage instructions.

Class A (A = Ash) - Ordinary combustibles (paper, wood)

Class B (B = Boil) - Flammable and combustible liquids and gasses (gasoline, oil, propane)

Class C (C = Current) - Energized electrical (motors, wires)

Class D - Combustible Metal (aluminum, sodium)

Class K - Cooking fats and oils

Steps to Take When Using a Fire Extinguisher

1. Alert others who are at risk from the fire
2. Activate the fire alarm and call the fire department
3. Position yourself between the fire and an exit
4. Stay low
5. Start from 8-10 feet back from the fire
6. Use the PASS system (Pull - Aim - Squeeze - Sweep)

You need to work fast, discharge time is short: generally 10-30 seconds

Tower Painting

In the fall of 2009 the water tower was repainted. This process started with a complete inspection, which revealed no problems. Cleaning followed with a complete sandblasting, which used about 800, 80 pound bags of sand. Priming and a final coating of paint followed. The previous painting was done when the tower was built in 1997. The job was completed in 8 weeks in spite of some cold and wet weather. The tower was then put back in service.



Recycle Your CFL Light Bulbs

The replacement of your old incandescent bulb with compact florescent light (CFL) bulbs makes sense for many reasons. CFLs consume up to 75% less energy than incandescent bulbs while providing the same amount of light. And CFLs produce about 75 percent less heat than incandescent bulbs, making them safer to operate. CFLs can last up to 10 times longer than standard incandescent bulbs. But CFLs contain a small amount of mercury, making their proper disposal important for the environment and for our health and safety. A receptacle for CFL disposal is located at the Recycle Center, City Hall, Hoods, and Jerry's Ace. Please dispose of CFLs properly by dropping them into these or other recycle receptacles.

Attention Wyandotte Businesses! It's Time to Reduce Your Lighting Costs and Improve Lighting Levels!

WMS received a grant from the MPSC to encourage energy efficient lighting projects for local businesses and organizations. Many of your neighborhood businesses have already taken advantage of the FREE MONEY available to help reduce their daily operating costs. The funding is limited and will not last! If you are interested in having a representative audit your facility and put together a proposal that identifies up to a 50% return on your money, please contact mmccoy@wyan.org or call 734-324.7111.

"Save a Watt" for Wyandotte Mid-Point Evaluation

On Earth Day 2009, WMS launched a program to "Save a Watt for Wyandotte," and each of our residential customers was sent a coupon redeemable for up to 10 FREE compact fluorescent (CFL) lightbulbs at our local Hoods Do It Best Center and Jerry's Ace Hardware. The program was incredibly successful, and over 50,000 free bulbs were provided to our customers with the generous help of our local hardware store partners. We are making plans for Round 2 of this program and would appreciate your feedback on how the program worked in the first round. Please take a very quick moment to participate in our short survey so that we can evaluate how the program worked and make any necessary changes for next time: <http://www.surveymonkey.com/s/TVNRDYV>.

Important Information About Your Electric Service

Winter Protection Plan

The Winter Protection Plan may protect certain qualifying customers from service shut off and high payments during the winter (Nov.1 through March 31). You may be protected from an Electric Shutoff from November 1, 2009 through March 31, 2010 if you meet one of the following criteria: *If you are 65 years of age or older. If you are a full time active military personnel. If you have a physical or mental disability. If you have critical care or a certified medical emergency. If you receive assistance from a state emergency relief program, Medicaid, or food stamps.*

If you have a household income that does not exceed 150% of the federal poverty guidelines, you must comply with one of the following:

- The customer enters the utility's equal monthly payment plan.
- The customer and utility mutually agree to the payment of a specific amount.
- Proof of income must be provided (i.e. current tax forms).
- You must pay 7% of your estimated annual bill monthly; plus a determined monthly amount on any arrearages on the account. YOU MUST CONTACT OUR OFFICE AND NOTIFY US THAT YOU MEET ONE OF THE ABOVE LISTED ITEMS. PLEASE CALL CUSTOMER SERVICE AT (734) 324-7190.

Stand up and be Counted – US CENSUS DAY is April 1, 2010

The census will play an important role in determining federal funding levels for our City. Census data is necessary to distribute Congressional seats to states, to make decisions about what community services to provide, and to distribute federal funds to local, state and tribal governments each year. All data collected in the Census is confidential and held only by the US Census Bureau – it is not shared with any other governmental departments. Make sure you are counted in Michigan. Census questionnaires will be delivered or mailed to households via U.S. mail in March 2010.