

Payment Locations

3131 Biddle Avenue
Our office is open from
8 a.m. to 5 p.m. Monday
through Friday.

We have a payment
mailbox on the front of
City Hall.

Automatic Bill Payment Program Information

Call 734-324-7190 or
log on to our website
www.wyan.org
or e-mail us at
talk2wms@wyan.org

Additional Payment Locations:

Downriver School
Employees Credit Union
14170 Pennsylvania,
Southgate

Wyandotte Community
Federal Credit Union
4500 Biddle Avenue,
Wyandotte

After Hours Service

734-324-7198

Holiday Office Closings

July 4 - Fourth of July

Wyandotte Municipal Service Commission

Gerald P. Cole
Frederick C. Delisle
Thomas M. Kaul
Leslie G. Lupo
Stanley A. Rutkowski

Municipal Service
Commission meetings are
regularly held on alternate
Tuesdays at 5 p.m. at
3005 Biddle Avenue. Call
734-324-7190 to confirm
dates and times.

MISS DIG "Call Before You Dig" Call 811

Summer is here and many people are planning outdoor improvements such as planting trees and shrubs, adding a deck or other projects that involve excavating. One easy call to "811" gets the approximate location of underground utility lines marked for free. The new "811" number is easy to use and remember, and is the same in every state. State law requires that contractors and landowners contact the state One-Call Center before any excavation begins. Knowing where underground utility lines are buried helps to prevent injury, expense and penalties.

Pharmaceuticals in the Water

Recently there has been much written about pharmaceutical residue in drinking water. This is certainly not a small matter and is of great concern to the water community.

Wyandotte like many other suppliers utilizes surface water for their water supply. However, most of the pharmaceuticals that are being found in the water supply are not removed by normal filtration or nature's filter and require extensive removal techniques.

Since we do not currently test for these chemicals, we have not made a determination as to their impact nor has the Michigan Department of Health or the Environmental Protection Agency.

What You Can Do - Regulation and treatment techniques may be decades into the future as the subject is being studied. However, there are things that you can do now to prevent the increase of the chemicals within the groundwater and surface water supplies of this state:

- Do not flush or dump medications down the drain.
- Dispose of medications properly in a landfill where it will be capped to prevent entry to the groundwater supply.
- Utilize medications as directed - Overuse of medications even over the counter medications can be expelled from the body and will end up in groundwater, streams and brooks of this state.
- Avoid using excessive amounts of fertilizer, pesticides and lawn chemicals. Apply them properly and only use the recommended amount when needed as these too have a tendency to make their way into water system. Excess applications of lawn chemicals will actually harm the lawn and becomes detrimental to the water supply.

The Aging Water System

Like your car or your house, a water system requires maintenance and upgrades in order to continue to perform efficiently and effectively and meet the needs of the times. Dating back to the 1920's Wyandotte has had a long history and good utilization of infrastructure installed for use by our customers. It is a continuous effort for us to replace infrastructure that has aged, is inadequate in size, or has the potential of producing poor quality water to our customers, but it is essential.

Today there is more and more emphasis upon the quality of water that we provide for your use. This is why we have endeavored upon a construction program within our system to improve water quality to our customers and fire service to the hydrants. What was once thought to be adequate in size and quality of materials today is inferior and undersized and requires immediate attention for correction.

What We're Doing - Wyandotte makes major system improvements through both our Capital Program and our Infrastructure Replacement Program. You will continue to see, in 2008 as well as in future years, construction within our community as we continue this program in order to exceed all health standards and public safety requirements of the water system.

We can assure you that our programs are well thought out, properly planned, executed, and completed to the requirements that will provide infrastructure utilization into the next many decades. If you have any questions about our programs, please call our office staff as they would be more than happy to answer your questions as to our evolving current construction programs.

Check us out on the web! www.wyan.org for Commission agendas, minutes, rates & much more!

Solar Panel Ribbon Cutting at Wilson Middle School

On Earth Day 2008 Wyandotte Municipal and Wilson Middle School celebrated the installation of a 10kw Photovoltaic Solar Panel System. The system was made possible through a grant from Michigan Department of Labor and Economic Growth, and in partnership with Johnson Controls, Wyandotte Public Schools and Wyandotte Municipal Services.



Earth Day in Wyandotte

Conservation Saves Money and Energy

- A small drip from a leaky home faucet can waste 3,000 gallons per year.
- Each degree you raise the temperature of your air conditioner saves 3-4 % of cooling costs.
- Switching to a low flow showerhead in homes can save 4 gallons per minute.
- Switch to compact florescent light bulbs to save 60% energy.
- A leaky toilet can waste as much as 200 gallons of water per day.

Keep the kids safe outdoors, too

Before you send the kids out to play, take a minute to review some simple safety rules with them:

- Fly kites and model plane in good weather only - and never near electric wires
- Hold on tight to metallic balloons - they can cause major damage if they come in contact with electric wires.
- Never climb utility poles or trees with power lines near them. Wires don't have to actually touch the tree's branches to be dangerous.
- Stay away from utility substations. If a ball goes over a substation fence, don't climb the fence. Call us and we'll get it for you!

Electrical System Upgrade

As part of our electrical distribution system upgrade program, our Goddard Substation was recently decommissioned. Distribution primary voltages were increased to 13,200 volts while maintaining the standard 120/240 voltage to individual homes and businesses. This process transfers our customers to newer and more reliable substations with state of the art protective devices. This will help decrease outage times and outage frequency. The Goddard Substation has been in service for more than 60 years and has served the North end of the city well over the years; but as technological advances are made in this industry, we must take advantage of this new technology in order to better serve our customers for now and for years to come.

Bring Your Child to Work Day

On April 24th, 2008 Wyandotte Municipal Services, together with the City of Wyandotte held its 3rd Annual "Bring Your Child to Work Day". The day included an overview of Wyandotte Municipal Services and tours of the Customer Assistance Departments, the Electrical Department, the Water Plant and the Cable Television Distribution Center and Studio. At each location, students were given an overview of the various operations. Students came away with an understanding of how electricity works and how that electricity is distributed to our residents; how our drinking water is processed, how our cable television is broadcast to homes and how television programs are produced. This year also included a tour of City Hall Departments and the City Council Chambers. A great time was had not only by the students and parents but the entire workforce who were able to meet at the barbecue lunch at the Electric Department.

